

SUPPORTING PEOPLE AFTER AN ACQUIRED BRAIN INJURY



PrimaCARE

Envision



Inspected and rated

Outstanding 



“We found overwhelming evidence of the positive impact the service had on people's lives.”

CQC Inspection report

August 2019

Envision

Supporting people at home

Prama has been providing high quality care and support for people living with the long-term effects of an acquired brain injury since 2016. Building on our experience of delivering outstanding care Envision has steadily grown, providing vital support that helps people live independently. For some people this is in their transition when leaving hospital and for others it is helping with ongoing daily tasks in and around the home.

Prama has a team of dedicated Support Workers who offer friendly, caring support, ensuring our clients are in control of their own lives and families are reassured of Prama's commitment to our clients' safety, comfort, dignity and happiness.



"At PramaCare we are committed to making sure our clients are delighted with the service they receive from us. We hand-pick staff who have the qualities we aspire to offer: compassion, helpfulness, respect, integrity, sensitivity and trustworthiness".



Steve Robinson, CEO, Prama

For more information call 01202 207300 or see www.pramacare.org.uk

What you need, how you need it.

You may need a little help with everyday activities or with being more involved in groups, activities or getting out into your community; Envision is here to help.

We can offer support for a few hours once or more a week, adjusting to meet your needs if and when they change. Our aim is to help you live well and independently at home.

Your plan of care is worked out with you, and reviewed regularly, so you feel in control of your life.

Examples of the care we provide include:

- Meal preparation, help with household chores, companionship.
- Opportunities to re-learn and develop new skills post brain injury.
- Support to get out to appointments and activities or little extra help and confidence building.



We also offer dementia care and end-of-life care. Our care is bespoke, whatever your needs.

Domestic support

Cleaning & laundry

Meal preparation

Companionship

Shopping

Prescription collection

Accompanied appointments

Help getting out and about

Sitting service

Personal care

Washing & dressing

Nail cutting

Support with eating and drinking

Administering medication

Brooke is an Envision Support Worker



" Working with Envision hasn't just been "a job" to me, it's been an experience that has changed me for the better. Working with clients with ABI has been incredible and has helped me developed incredible skills, including resilience, genuine empathy and care. As a clinical psychology Masters student, this job has been perfect to help me apply my studies. But skill learning and study application aside, I do this job for the love of it. I work with people who are amazing and brilliant in their own unique ways, and spending time with them is fantastic. Whether we're going shopping, walking down Mudeford beach, off to a concert, or just having a good old chat over a cuppa, visits are full of support, a few challenges, and a great laugh . For me, it's a job that doesn't feel like a job."

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Meet the team

We recruit for values and character and train for excellence. The first step is to ensure that every member of the team is someone who we would be delighted to have caring for our own family members.

Our in-house training team provide training in specific skills and procedures necessary to enable high quality care. Ongoing supervision and observations, together with specialist training modules, ensure that everyone is fully equipped to meet your needs.

We believe good relationships help people thrive, and to enable that we aim to provide a consistent care team wherever possible. You will get to know the people who are supporting you and they will understand all about you, your needs and what make life good for you.

As you would expect, all our staff are DBS-verified as being suitable to work in care and references from previous employers are fully checked.

We have clear policies and procedures in place to keep everybody safe. All of this makes us outstanding for care, as rated by CQC.

You will have a key-worker who will be one of your regular team, a locality care manager who develops your care plan and a Service Manager who oversees the work of Envision. We make sure you are in good hands - and our friendly Care Centre team are happy to help with any queries.



Diane Evans moved into the care sector in 2017, following a 30 year career in education and community development. Diane is the Service Manager for Envision



Lorraine Marshall has worked in care for ten years. She has been a Locality Care Manager with PramaCare since 2016, joining Envision in 2019



Sue Taylor joined PramaCare in 2016 as a Care Administrator, following a career in administration with the local council. She joined Envision as a Care Administrator in 2018.

Damian is an Envision client



Envision were asked to provide Damian with some support so that he could continue to live independently in his own flat. He suffered a brain injury a number of years ago, which has left him with a number of challenges that make some day to day activities difficult to manage.

Within days our service manager had visited both him and his mum, and agreed a plan of visits which would allow Damian to be supported at home and accompanied out to get involved in activities and enjoy the community where he lives.

“ I was given the opportunity to go to the Vitality Stadium with my support worker on Boxing day to watch the Bournemouth Vs Arsenal game. As well as enjoying a delicious three-course meal before the game one of the players agreed to have his picture taken with me. I got home feeling very happy after an amazing day! I am grateful for the opportunity.

Thank you Pramacare!

Damian - an Envision Client

For more information call 01202 207300 or see www.pramacare.org.uk

What comes next?

Please contact our Care Centre on 01202 207320 to chat about how we can help you.

We will give you an outline of what is possible and our prices which, start from as little as £21.50 for a full hour of our 'outstanding' service.

If you would like to proceed our locality managers will visit you in your home to discuss your specific needs and develop a bespoke care plan with you. Members of your family are welcome to participate in this meeting if you wish, to support you in creating the package of care and support that works for you.

We will check any medication requirements or specialised equipment and support with your GP or hospital discharge team where this is necessary.

Your first visits will be arranged and we will send you details of who you can expect to be part of your team.

At the end of each month we will send you a summary of all the visits you have had and payment will then be collected automatically by Direct Debit.

We will regularly review how we have been supporting you and whether there are any changes you would like to make to your personal plan.

You can call the Care Centre team if you need to alter any of your visits or to make changes to your care plan.



We are tremendously proud of all our staff. We invest in their training and resources and make sure they know they are highly valued. They are the ones who give the time, energy and commitment to our clients, in all weathers, at all times



Neil Stevens, Director of Care

PramaCare is a not-for-profit Christian charity based in Dorset. Our sister charity PramaLife supports local community activities for older people. It provides weekly activities, keep-fit, gardening clubs, coffee mornings, social groups and clubs for older people, those living with dementia and memory loss, and their carers. In 2018/19, we made a difference to more than 2,000 people.

Our Vision

A world where no-one is unfairly disadvantaged or excluded because of age or infirmity and where every person can enjoy life as they age.

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